

BEYOND FOOD EXPERIENCE

ASIA'S LEADING FOOD & BEVERAGE TRADE SHOW

28 MAY - 1 JUNE 2024

IMPACT

MUANG THONG THANI BANGKOK, THAILAND

www.thaifex-anuga.com



JOINTLY ORGANISED BY









IMPORTANT NOTES:

- Exhibition is open only to professionals, invited guests and trade visitors on trade days, 28 May 01 June 2024.
- Exhibition will be opened to public on Saturday, 01 June 2024.
- Badges are non-transferable. Anyone caught misusing another person's badge will be reported to the Organiser.
- The Organiser reserves the right to refuse admission or to remove any person from the event without having to specify a reason.
- Exhibitors are prohibited from selling their products during trade days (28 to 31 May 2024).
 Retail is allowed ONLY on public days on 01 June 2024.
 Violation of this rule may result in being banned from participation in the following year.
- All special booth decorations for raw space exhibitor must obtain approval from the Organiser prior to the show. Any booths that fail to comply to the stipulated technical and safety requirements will be rejected. The Organiser reserves the rights to request for an amended plan from the exhibitor.
- Exhibitors may not remove any component/furniture at the booth during all exhibition days.
- Exhibitors may not exhibit pirated/counterfeit products, or exhibit/sell products which do not meet specifications mentioned in registration documents.
- No transferring of your registered booth to any third party without prior approval from the Organisers.
- Reselling of booths is strictly prohibited.
- During show days, mascot is only allowed to move within the rented booth area.
- Exhibitors are only allowed to portable headsets with sound volume not exceeding 70 decibels.
- Speakers or amplifiers are not allowed.
- Inappropriate behaviour towards organizing staff will not be tolerated.





ESSENTIAL EVENT INFORMATION: THAIFEX - Anuga Asia 2024

Show Opening Dates and Hours

• Dates: 28 May - 01 June 2024

• Opening Hours: 10:00am to 6:00pm (28 - 31 May)

10:00am to 8:00pm (01 June)

For Exhibitors	•	8:00am - 7:00pm (28 - 31 May)
	•	8:00am - 9:00pm (01 June)
For visitors	•	10:00am to 6:0 <mark>0pm (28 - 31 M</mark> ay)
	•	10:00am to 8:0 <mark>0pm (01</mark> June)

Application

Please complete Form 1.10 with consent to data protection, affix your company stamp and signature and send back to us at lynn.how@koelnmesse.com.sg

Exhibiting Packages at THAIFEX - Anuga Asia 2024

(Standard marketing package will be automatically included for Main Exhibiting companies)

	On-Site Booking (23-27 May 2023)	Early Bird (Until 31 August 2023)	Standard Rate (After 31 August 2023)
Space Only (min. 18sqm) "Space Only" nominated stand contractor is required to pay a non-refundable admin fee of THB180/m ²	USD 450m²	USD 450/m ²	USD 465/m²
Standard Shell Package (min. 9/m²)	USD 530/m ²	USD 530/m ²	USD 545/m ²

Marketing Packages for THAIFEX - Anuga Asia 2024

The Organizers reserve the right to change/modify the entitlements.

	On-Site Booking (23-27 May 2023)	Early Bird Booking (Until 31 August 2023)	Standard Rate Booking (After 31 August 2023)
Complimentary - Standard Marketing Package - Up to 5 product photos listing on Web App - Up to 2 PDF document listing on Web App - Limit to 1 web app account (24 meeting requests) - Entry in the alphabetical list of exhibitors on the website and mobile app	>	\	
Optional - <u>Upgraded Marketing Package</u> - 1 video listing on the Web App - Additional 5 product photos listing on Web App - Additional 1 web app accounts (Additional 24 meetings requests) - Downloading of lead report inclusive of attendees' contact details	✓	Main Exhibitor: USD600 *** Co-Exhibitor: USD350	Main Exhibitor: USD600 *** Co-Exhibitor: USD350



Koelnmesse Pte Ltd 152 Beach Road #24-04 Gateway East Singapore 189721 Tel: +65 6500 6700 Fax: +65 6294 8403 lynn.how@koelnmesse.com.sg www.thaifex-anuga.com



28.05 - 01.06.2024

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Name of main exhibitor:

EARLY BIRD RATE

Application for main exhibitor

Deadline: 31 August 2023



Client number (to be filled out by organiser)

Main exhibitor	2	Stand request
Address: Company/Name (English):	2.1	According to the following space
		Standard She
		Space
Street (English):		Please find an ex following page!
		Booth requests possible but ca
House Number: Additional info (e.g. building, floor, room):		*Raw Space Or pay a non-refu
Postcode, town:	2.2	Upgraded Ma
P.O. Box (if applies):		Main Exhibit
State, country:		Co-Exhibitor
Tel.:		All exhibitors ar
Mobile Phone:		The Upgraded Mentitles exhibite
E-mail:		Benefits for bot
Website:		can be found on
Owner/Managing Director: Mr Ms	3	Exhibits PLEASE NOTE:
Sort alphabetically under the letter:		Payment terms 100% of total pa
Contact person (exhibitor) for the event is: Mr Ms		Cancellation te Refer to "Special Asia 2024"
Position at the company:		Data Protection N
Tel.:		ou can read our D participation docu
Mobile Phone:		com/data-protecti you in the future, i
E-mail:		events and similar

1.2 We are a/an: (please tick only one box)

Manufacturer Wholesaler/distributor Commercial representative Association/organisation Sales organisation Service provider Trade media

Others

1.3 We wish to exhibit in the following segment

Coffee & Tea Fruits & Vegetables Drinks Meat & Poultry

Fine Food Rice Food Service Seafood

Food Technology Sweets & Confectionery

Frozen Food

1.4 We wish to exhibit in the following special zones*:

THAIFEX - Anuga Halal Market THAIFEX - Anuga Organic Market THAIFEX - Anuga Future Food Market

*Note: Only standard shell scheme booths are available in these zones

VAT identification number:

(Required information for companies from EU countries)

e Conditions of Participation, we order the at a net price of:

4in. 18m²) USD 450/m²

ell Scheme Booth (Min. 9m²) USD 530/m²

e in total m² (space in total must be divisible by 3) ample of a Standard Shell Scheme booth on the

for location will be taken into account where nnot be guaranteed.

nly* nominated stand contractor is required to ndable admin fee ot THB 180 per sqm.

rketing Package

or **USD 600**

USD 350/co-exhibitor

e entitled to the Standard Marketing Package.

larketing Package is an optional package that ors to additional marketing benefits.

h the Standard and Upgraded Marketing Package the following page.

& schedule:

rticipation fee due upon date of the invoice issued.

rms & schedule:

conditions of participation at THAIFEX - Anuga

lotice:

ata Protection Notice in the complete ments and at any time underwww.koelnmesse. on-notice. We would like to stay in touch with n order to keep you appropriately informed of services. That's why we would like to ask for your consent to contact via electronic media.

O I hereby permit and agree that Koelnmesse Pte Ltd., may pass on my personal data to its parent company Koelnmesse GmbH and its subsidiaries and commercial agents and may use the data entered on this form from the aforementioned persons for sending me information by e-mail about future similar trade fairs/events/ platforms organized in Singapore and abroad. A list of the subsidiaries and commercial agents of Koelnmesse GmbH, as well as further details about data protection, can be found in the complete document containing the participation documents. It can also be accessed at any time at www.koelnmesse.com/data-protectionnotice. I can withdraw my consent at any time in the future (by sending an e-mail to dataprivacy@koelnmesse.de)

By signing and returning the application form, we acknowledge that the Special Conditions of Participation as well as the stipulations of the Exhibitor Service Manual (in particular the technical regulations and the supplements contained in the order forms) are binding for our company.



MARKEKTING ENTITLEMENTS

COMPLIMENTARYY

Standard Marketing Package

- Up to 5 product photo listings on the Web App
- Up to 2 PDF document listings on the Web App
- Limit to 1 Web App account (24 meeting requests)
- Entry in the alphabetical list of exhibitors

OPTIONAL

Upgraded Marketing Package

- 1 video listing on the Web App
- Additional 5 product photos listing on the Web App
- Additional 1 Web App account (Additional 24 meeting requests)
- . Downloading of lead report inclusive of attendees' contact details

STANDARD SHELL SCHEME ENTITLEMENTS

Space	9-12 sqm	15 sqm	18-21 sqm	24-27 sqm	30-36 sqm
Needle punch carpet		Δ	s per stand spa	ace	
System wall, 2.4mH, white colour, PVC covering		C	On all closed si	des	
Fascia board with exhibitor name and booth number in English		(On all open sid	es	
Lockable cabinet	1	1	2	3	4
Floating shelves	3	3	6	9	12
Round table	1	1	2	3	4
Standard chair	2	3	4	6	8
Wastepaper basket	1	1	2	3	4
Spotlight, 100W	3	5	6	9	12
Socket outlet, 5 Amp, 220V	1	1	2	3	4

Note:

If exhibitors do not want any item(s) stated in the Standard Shell Scheme package, the cost of the package will not change and there will be no replacement with other item(s). Additional stand furniture and electrical items can be rented by completing the respective forms in the Online Exhibitor Portal and submitting the completed forms by the stipulated deadlines.

Please note stand cleaning is not provided. Exhibitors may engage booth cleaning services on the Online Exhibitor Portal.

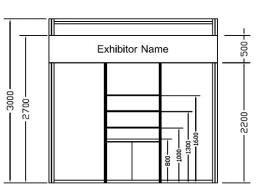
Exhibitors applying for shell scheme designs are not permitted to have any structural changes to their booths. For any booth enhancements, exhibitors are to obtain approval from Organisers. Organisers reserve the right to tear down any unauthorized structures on-site and penalties of up to USD1,000 will be imposed. Maximum height permitted for shell scheme designs are at 2.5mH.

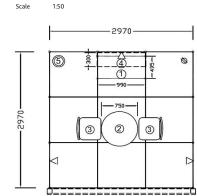
The stand design provided herewith is for illustrative purpose and may be subject to change at the Organizer's discretion.

FRONT VIEW

VISUAL







TOP VIEW



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28 05 - 01 06 2024	L

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Client number

Name of main exhibitor:

EARLY BIRD RATE

Enclosure to the application for main exhibitor

Invoice address/ address for correspondence 1.11

Alternative invoice address If the invoice should be sent to an address other than the one given in Form 1.10, please enter it below:	
Company/Name:	
Street:	
Postcode, town:	
P.O. Box (if applies): State,	
country:	
Tel.:	
Fax:	Note: If the invoice recipient does not make payment, the registered
E-mail:	company is liable for payment!
Alternative correspondence address	
Alternative correspondence address If correspondence should be sent to an address other than the one given in Form 1.10, please enter it below: Company/Name:	Contact person (exhibitor) for the event is:
one given in Form 1.10, please enter it below:	Mr Ms Position at
one given in Form 1.10, please enter it below:	Mr Ms Position at the company:
one given in Form 1.10, please enter it below:	Mr Ms Position at
one given in Form 1.10, please enter it below: Company/Name:	Mr Ms Position at the company:
one given in Form 1.10, please enter it below: Company/Name: Street: Postcode, town: P.O. Box (if applies):	Mr Ms Position at the company: Tel:
one given in Form 1.10, please enter it below: Company/Name: Street: Postcode, town:	Mr Ms Position at the company: Tel: Fax:
one given in Form 1.10, please enter it below: Company/Name: Street: Postcode, town: P.O. Box (if applies): State.	Mr Ms Position at the company: Tel: Fax:
one given in Form 1.10, please enter it below: Company/Name: Street: Postcode, town: P.O. Box (if applies): State, country:	Mr Ms Position at the company: Tel: Fax:
one given in Form 1.10, please enter it below: Company/Name: Street: Postcode, town: P.O. Box (if applies): State, country: Tel:	Mr Ms Position at the company: Tel: Fax:

By signing and returning the application form, we acknowledge that the Special Conditions of Participation as well as the stipulations of the Exhibitor Service Manual (in particular the technical regulations and the supplements contained in the order forms) are binding for our company.

Data Protection Notice:

You can read our Data Protection Notice in the complete participation documents and at any time under

www.koelnmesse.com/data-protection-notice.

We would like to stay in touch with you in the future, in order to keep you appropriately informed of events and similar services. That's why we would like to ask for your consent to contact via electronic media.

O I hereby permit and agree that Koelnmesse Pte Ltd., may pass on my personal data to its parent company Koelnmesse GmbH and its subsidiaries and commercial agents and may use the data entered on this form from the aforementioned persons for sending me information by e-mail about future similar trade fairs/events/platforms organized in Singapore and abroad. A list of the subsidiaries and commercial agents of Koelnmesse GmbH, as well as further details about data protection, can be found in the complete document containing the participation documents. It can also be accessed at any time at www.koelnmesse.com/data-protection-notice. I can withdraw my consent at any time in the future (by sending an e-mail to dataprivacy@koelnmesse.de)



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Name of main exhibitor:

EARLY	BIRD	RATE

Application for co-exhibitors*

Deadline: 31 August 2023



Client number of the main exhibitor

We hereby register companies represented by us on our stand according to the Conditions of Participation

If you wish to register more companies, please photocopy the blank form first. $% \label{eq:companies}$

1 1.1	Co-exhibitor Address: Company Name (English):	1.3 The Company is a/an: Manufacturer Importer Sales organisation Service provider Others Wholesaler / district with the commercial repression of the comme	sentative	
	Street (English):	1.4 The represented brand(s) is/are as follow:		
	House Number:			
	Additional info (e.g. building, floor, room):			
	Postcode, town:			
	P.O. Box (if applies):			
	State, country:			
	Tel.: Mobile Phone: E-mail: Website: Owner / Managing Director:	Please note: The application for a co-exhibitor is FREE-OF-CHARGE, including a basic entry in our marketing materials, wherever relevant, according to the Special Conditions of Participation. The co-exhibitor is not permitted to re-locate, exchange, share or in any other way make the stand space allocated to him completely or partially accessible to third parties, without the prior consent of the organiser. The acceptance of this application for co-exhibitor is subjected to the sole discretion of the organiser.		
	Mr Ms Contact person (exhibitor) for the event is: Mr Ms Position at the company: Tel.:	Data Protection Notice: You can read our Data Protection Notice in the complete pa documents and at any time underwww.koelnmesse.com/da protection-notice. We would like to stay in touch with you in in order to keep you appropriately informed of events and si services. That's why we would like to ask for your consent to electronic media.	ta- n the future, milar	
	Mobile Phone:	O I hereby permit and agree that Koelnmesse Pte Ltd., may		
1.2	E-mail: VAT identification number: (Required Information for companies from EU countries)	personal data to its parent company Koelnmesse GmbH and subsidiaries and commercial agents and may use the data er form from the aforementioned persons for sending me infor mail about future similar trade fairs/events/platforms organ Singapore and abroad. A list of the subsidiaries and commer Koelnmesse GmbH, as well as further details about data pro be found in the complete document containing the participal documents. It can also be accessed at any time at www.koel	ntered on this mation by e- ized in cial agents of tection, can ation	
		data-protection-notice. I can withdraw my consent at any ti		

By signing and returning the application form, we acknowledge that the Special Conditions of Participation as well as the stipulations of the Exhibitor Service Manual (in particular the technical regulations and the supplements contained in the order forms) are binding for our company.



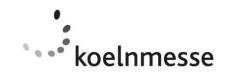
future (by sending an e-mail to dataprivacy@koelnmesse.de)

I. Application

- By signing and returning the registration form, these General Conditions of Participation shall - together with the Special Conditions of Participation - be acknowledged as legally binding. The information and data being provided by the exhibitor will be electronically saved by the Organiser but always observing the regulations stipulated under the applicable Data Protection Laws and such information will be transmitted or disclosed to third parties only to fulfil contractual duties.
- 2. The regulations stipulated in the Special Conditions of Participation shall prevail over the regulations stipulated in these General Conditions of Participation should there be a conflict between the regulations stipulated in the Special Conditions of Participation and the regulations stipulated in these General Conditions of Participation. The house rules, the technical specifications and the regulations stipulated in the Special Conditions of Participation constitute also a part of the contract.
- The application shall constitute a legally binding offer of the exhibitor to conclude a contract from the date the Organiser receives the application, irrespective of acceptance; the application cannot be appended with conditions or reservations.

II. Acceptance / Transfer of Stand Space / Contractual Obligation

- The Organiser shall accept the application in accordance with the Conditions of Participation, which apply to all participants (acceptance).
- 2. The acceptance is subject to the Organiser's discretion. If the number of application forms complying with the requirement profile and received by the Organiser prior to the expiration of the registration period exceeds the number of available exhibition space, the Organiser shall have the right to make a discretionary decision regarding the admission of applicants to the exhibition.
- The exhibitor may be disqualified from admission to the exhibition, if the exhibitor failed in the past to fulfil his financial obligations vis-a-vis the Organiser at any time, or if he failed to fulfil such financial obligations within the prescribed period of time.
- 4. The legally binding contract shall be concluded upon written notification of acceptance. Should the content of the acceptance differ from that of the application (registration), the contract shall be concluded under the terms of the acceptance even if the acceptance differs from the application unless the applicant objects in writing within 2 weeks after receipt of the acceptance. The same shall apply, if it is necessary to postpone the event or to transfer the venue of the event, provided that the change can be regarded to be reasonable; in this case, the corresponding notification of change from the Organiser shall supersede the admission.
- The acceptance only applies to the respective event, the company or corporation applying, its products and services. Products, which do not conform to the list of permitted goods, must not be exhibited at the trade fair.
- The Organiser allocates stand space in accordance with the exhibits being registered to belong to a certain topic or theme within the exhibition.
- 7. There is no legal entitlement for the allocation of stand space in a certain hall or in a certain hall area. If deemed necessary by the Organiser, the Organiser is entitled to subsequently allocate the stand space other than stated in the acceptance, to change the size and dimensions of the stand space, to relocate or close entrances or exits from and to the stand and to undertake structural changes in the exhibition halls without legal claims against the Organiser. In the event of a reduction in stand space size, the exhibitor will be credited with the prorated difference arising from the correspondingly lower space cost. The exhibitor will be notified without undue delay, if the stand space becomes unavailable due to reasons, which are beyond the Organiser's control. In this case, the exhibitor



will be entitled to a reimbursement of the participation fee. Any further claims for damages, exceeding the aforementioned reimbursement, shall be expressly excluded.

- Any complaints by the exhibitor must be submitted in writing without undue delay but at the latest while the event is in progress; the Organiser cannot consider complaints at a later date.
- 9. Furthermore, the Organiser shall have the right to rescind the contract for a substantial cause. Such a substantial cause shall be constituted, in particular, if an admissible application for opening insolvency proceedings against the exhibitor's assets has been made or such an application has been dismissed due to lack of funds. The exhibitor must inform the Organiser of such circumstances without undue delay.
- 10. The Organiser is entitled to rescind the contract, if the event utilization falls below 50% of the rental stand space. In this case the Organiser is not liable for any damages or losses but has to refund already paid fees or downpayments.
- After the binding registration and the consequent acceptance, release from the contractual relationship is not possible without the Organiser's consent.
- 12. The Organiser may agree to the request for release from the contract only in exceptional cases, e.g. if the stand space in question can be rented to another exhibitor. In this case, the Organiser is entitled to demand liquidated damages in the amount of 25% of the participation fee without providing any proof. The exhibitor shall have the right to prove that a damage or loss has not been incurred or that the quantum of damage or loss incurred is considerably less. In addition to the liquidated damages, the exhibitor is liable for catalogue fees and other costs and expenses, which in particular, have been incurred as a result of a claim by a third party. The occupancy of stand space by an already accepted and allotted participant by means of a stand exchange does not constitute a mitigating form of stand area rental.
- 13. Should the exhibitor fail to assume the stand space allotted to him at the beginning of the construction period, the Organiser will demand the exhibitor to assume the stand space by setting a reasonable timeframe.
- 14. Should the timeframe set in accordance with II 13 fruitless expire, the Organiser shall have the right to rescind the contract and to assert a claim for damages due to nonperformance.
- 15. The following cases will fall solely within the exhibitor's scope of risk:
 - a) the products, which have been stipulated for the presentation, cannot be introduced at the venue of the event due to legal requirements prevailing there or due to other reasons, or
 - b) such products do not arrive in time, do not arrive undamaged or do not arrive at the venue of the event at all e.g. as a result of any loss, delay in transport or customs, etc. or
 - c) the journey, the journey of the exhibitor's employees or the exhibitor's stand or installation personnel is delayed or becomes impossible. The exhibitor will in all these cases remain under the obligation to pay all the contractual charges and fees agreed upon.
- 16. After the exhibition has ended the exhibitor is obliged to leave and return the allotted stand space in a condition that equals the condition when the exhibitor took over the stand space. The timeframe in which the exhibitor has to leave shall be determined by the Organiser in the Special Terms of Participation. Should the exhibitor fail to comply with this obligation to vacate in time, the Organiser is entitled to remove the exhibitor's belongings from the exhibition place on the exhibitor's expense. Furthermore the Organiser shall have the right to sell the exhibitor's belongings and to set off claims against him.

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III. Construction and Arrangement of Stands

- All stand constructions and stand designs must comply with statutory safety regulations, and comply with the specified requirements stipulated in the Special Conditions of Participation.
- 2. All stand construction service providers must have a special permit from the Organiser in order to construct the trade fair stands in the exhibition halls. Any additional technical services that may be required, particularly the installation of electricity, water and safety devices, the recruitment of local auxiliary personnel, etc., may be ordered exclusively through the Organiser by means of special order forms and against a separate charge, whereas the charges shall be in accordance with the usual charges being market price at the place of venue.
- For the duration of the event the stands must display the exhibits and be staffed by personnel as stated in the acceptance.
- 4. The Organiser is entitled to demand the removal of exhibits from the stand, which could constitute a considerable disruption to the operation of the event or put the safety of exhibitors and visitors at risk due to their odor, noise, other emissions or appearance. Furthermore, the exhibitor will be responsible for ensuring compliance with all statutory provisions of the host country. In case of non-compliance, the Organiser shall also have the right to demand the removal of exhibited articles or the forbearance of a certain activity. Should the exhibitor fail to comply with this demand without undue delay, the Organiser is entitled to have the exhibits in question removed at the exhibitor's expense and risk and to close the exhibitor's stand, without any claims for loss or damages against the Organiser.
- 5. The exhibitor is obliged to co-ordinate the construction and design measures for his stand with the Organiser in advance. The Organiser shall notify the exhibitor about any requested amendments or alterations as early as possible after becoming aware thereof. Furthermore, the exhibitor is obliged to inquire about the relevant statutory regulations, laws etc. or building regulations on his own initiative. Should the exhibitor violate those regulations, the Organiser is entitled to vacate or alter the stand on the exhibitor's expense. The Organiser does not assume liability for any information provided by him.

IV. Participation Fee and Other Costs / Terms of Payment

- 1. The amount of the participation fee, the down payment as well as the flat-rate cost of energy will be calculated according to the rates specified in the Special Conditions for Participation. The Invoicing amount will be calculated on the basis of the total stand floor space as allocated and will not exclude any projecting or overhanging parts, pillars, installation connections and other permanent internal fittings.
- 2. After the exhibitor's admission, the exhibitor will receive an invoice for the participation fee and other costs and possibly a registration fee invoice. The invoice less the downpayment must be paid not later than 10 weeks before the commencement date of the event. The aforesaid invoice amount is to be paid in full without any deductions. Invoices being issued less than 10 weeks prior to the commencement date are due immediately.
- The Organiser is entitled to request a downpayment whereas
 the due day of such downpayment is stipulated in the Special
 Conditions of Participation or the downpayment invoice. The
 rates contractually agreed upon (in the acceptance) are net
 fixed rates plus legally applicable taxes.
- 4. The Organiser shall have the right to increase the rates by the amount of the corresponding cost increment in the event of any increase in its own prime cost, particularly as a result of higher production, purchasing and labor costs as well as higher fees, taxes and other fiscal charges imposed at the venue of the event. Should the increment exceed 10% of the rates being published by the Organiser in the application forms the Organiser grants the exhibitor the right to terminate the

- contract within 10 working days from the date of the receipt of such an increment notice.
- The payment of all invoices on or before the due date shall prerequisite for the occupation of the stand space.
- Failure to conduct payment in time will result in interest charges amounting to 6% per annum. Should the damages incurred by the Organiser exceed this interest amount, he shall be entitled to these additional damages.
- Should settlement of the invoice not be effected within the deadline (due date), the Organiser is entitled to terminate the contract.
- 8. As a security for all claims the Organiser might have against the exhibitor, the Organiser has a pledge on all movable objects belonging to the exhibitor on the stand area.
- 9. Any services that the Organiser has provided will be invoiced either in EUR, in USD or in another currency to be determined by the Organiser at the Organiser's discretion. The exhibitor is obliged to pay the amount and currency stipulated on the invoice ("billing currency"). Should the Organiser, as a courtesy, accept settlement of the invoice in a currency other than the billing currency, such payment must be calculated based on the conversion on the official buying rate of the billing currency on the date of payment. Any exchange rate losses in relation to the billing currency after the invoice becomes due for payment are at the exhibitor's expense.
- Any complaints relating to the invoice must be made in writing, without undue delay, at the latest 2 weeks after receipt; complaints submitted at a later date cannot be considered.
- 11. Any projecting or overhanging parts, pillars, installation connections and other permanent internal fittings in the stand space do not entitle the respective exhibitor to any reduction in the participation or other costs.
- 12. The Organiser shall also be entitled to the payment of the full amount, should the exhibitor fail to fulfil any of his contractual obligations. This does not affect further claims for damages. Should the Organiser fail to fully or partially fulfil his contractual obligation, the exhibitor is entitled to a proportional reimbursement of any payments already made by the exhibitor. Exceeding claims are excluded in accordance with section VII.
- 13. In the event of counter claims being made against those claims arising from the contract, the exhibitor may only set off or assert his right of retention in as far as these claims are undisputed or have been awarded by an enforceable judgement.
- 14. Should an invoice upon request of the exhibitor be sent to a third party, this does not constitute any waiver of claims or obligations of the exhibitor. The latter remains obliged to pay until such time as the account receivable has been settled in full.
- 15. All payments being due to the Organiser must be made in full without deductions, whereas bank charges, currency exchange fees etc. have to be borne by the exhibitor or debtor.

V. Co-exhibitors, Additional, Group and Joint Stands

- . Stand spaces shall be rented out only as a whole unit and only to one contracting party. The exhibitor is not permitted to relocate, exchange, share, or in any other way make the stand space allocated to him completely or partially accessible to third parties, without the prior consent of the Organiser.
- 2. Use of the stand area by another company with its own products and own staff (co-exhibitor) requires a special application for admission and the consequent approval by the Organiser. This also applies to companies for which one of the requirements mentioned (own products or own staff) is not fulfiled (additionally represented company). Companies, which are members of a corporate group as well as subsidiaries, are considered to be co-exhibitors. The Organiser reserves the right

to demand an additional participation charge and other costs for the admission of co-exhibitors / additionally represented companies. Such charges and costs will be invoiced to the exhibitor.

- Co-exhibitors and additionally represented companies are accepted only under the conditions stipulated in section II of these General Conditions of Participation; these Co-exhibitors and additionally represented companies are equally subject to the Conditions of Participation as they apply to exhibitors.
- 4. Should an exhibitor accommodate a co-exhibitor or an additionally represented company without the express permission of the Organiser, this shall entitle the Organiser to immediate termination of the entire contract and to have the stand space vacated at the exhibitor's risk and expense.
- After the acceptance has been received, the contractual relationship remains exclusively between the Organiser and the exhibitor, who is liable for his and the co-exhibitor's and the additionally represented company's non-performance, breach of contract etc.
- 6. Should several exhibitors wish to participate at the event together on one stand, the General and Special Conditions of Participation are binding for each exhibitor. In addition, they are obliged to name a contact person in their application, jointly appointed as an authorized representative. Moreover the conditions stated in section IV apply analogously. In the event of permitted joint use of the stand space, all exhibitors are liable to the Organisers for payment of the participation and other costs and the fulfilment of other obligations regardless on which legal grounds as co-debtors.

VI. Domestic Authority

- The Organiser has the right to establish rules of the house for every event. These rules come into force after their publication at the place of the event. The rules of the house become part of the contract. There is no obligation to hand out these rules of the house to each exhibitor and the exhibitors have to inform themselves about the content of the rules of the house.
- The Organiser shall exercise domestic authority throughout the exhibition area. The Organiser is entitled to have exhibits removed from stands if their display contravenes statutory laws, is offensive or do not comply with the list of permitted goods.
- The promotion of political and ideological contents is prohibited. In the event of serious offences against these Conditions of Participation, the Organiser is entitled to close the stand or have it vacated.

VII. Warranty / Liability / Insurance

- The Organiser does not assume any obligation to exercise proper care of exhibits, stand fittings and objects, which are the property of the stand personnel. Any liability for damages and losses is expressly excluded, if it is possible to underwrite the risks. This does not affect the liability incurred by wilful acts or grossly negligent misconduct. This exclusion of liability is not affected by security measures of the Organiser.
- Within the scope of liability, the statutory regulations concerning the burden of proof shall continue to apply; they will not be affected by this clause except in cases concerning liquidated damages.
- It is recommended to conclude an exhibition insurance policy, which can be obtained via the Exhibitor Service Manual. In addition the exhibitor may order special security measures by applying so with the corresponding form in the Exhibitor Service Manual.
- 4. The exhibitor is liable to the Organiser for any damage inflicted on the Organiser, provided that such damage is attributable to the exhibitor's culpable (wilful action or negligence) action or the culpable action of the exhibitor's personnel, the exhibitor's employees or any third party which the exhibitor has appointed or any other third parties, whose services the exhibitor is using for the purpose of fulfiling his obligations.



- 5. Instead of proving the quantum of an incurred damage, the Organiser shall be entitled to demand liquidated damages in the amount of 25% of the participation fee (including rent and additional services) without providing any proof. However, in this case the exhibitor shall have the right to prove that a damage or loss has not been incurred or that the quantum of the damage or loss incurred is less than the liquidated damage. The Organiser may choose to claim damages exceeding the amount of 25% of the participation fee if the Organiser can prove such higher damage.
- 6. The exhibitor is obliged to strictly comply with the Technical Guidelines, which will be handed over to the exhibitor by the Organiser, as well as with the information from the Organiser's circular letters with regard to questions on the preparation and implementation of the event. The exhibitor is furthermore obliged to inform himself about legal requirements and necessary permits and to obtain the same.
- The Organiser may request from the exhibitor to obtain an insurance to cover certain risks, which have been specifically addressed to the exhibitor.
- 8. In the event of any claims regarding fatal injuries, bodily or health injuries, the Organiser shall be liable for damages caused intentionally or by gross negligence in accordance with statutory obligations. Other contractual and/or legal damage claims of any type, including damage claims for consequential damages, shall be excluded, unless the damage was caused by the intentional or grossly negligent action of the Organiser.
- The foregoing limitations of liability shall apply, to the full extent, to the executive organs, employees, legal representatives, persons employed in performing an obligation and vicarious agents, whose services are used by the Organiser for the performance of the contract. However, all claims shall be restricted to the payment of typical, foreseeable damages. Furthermore, the Organiser shall be liable for every culpable infringement of an essential contractual obligation. Essential contractual obligations shall include only those contractual obligations, which are indispensable to the execution of the contract. This applies to all claims, which could arise as a result of, and in connection with, this contract. If the Organiser is compelled to temporarily vacate or permanently close the exhibition area or parts thereof, to postpone, shorten or extend the event as the result of a force majeure, or for other reasons beyond his control, the exhibitor is not entitled to any claims, in particular, not to claims for damages or losses against the Organiser.
- 10. The responsibility of the event Organiser is limited to fault in all cases without prejudice to any limitations of liability under these Conditions of Participation. If a contract provides for the procurement of certain items, the Organiser does not assume the risk of procurement, unless expressly agreed otherwise in individual cases.
- 11. The warranty period for deliveries of new items is 1 year if there is no shorter statutory warranty period applicable. For second hand articles, any liability based on warranty is excluded. There is no warranty or liability for normal wear and tear, force majeure, faulty or negligent handling, excessive demands or failure to comply with statutory provisions or operating instructions.
- The exhibitor shall be liable and bear the risk for all damages incurred during transportation to and from the exhibition venue including all damages incurred during transportation within the exhibition building.

VIII. Period of Limitation

 Any claims of the exhibitor, which may be asserted against the Organiser and which may arise from the contractual relationship, as well as all other claims relating thereto, shall become time-barred after one year, unless a shorter statutory limitation period applies or the liability of the Organiser results from an intentional action. The longer statutory limitation period for tortuous claims, fraudulent intent and culpable

impossibility of performance shall remain unaffected. The limitation period shall commence at the close of the month, in which the closing date of the event falls.

IX. Reservations / Final Provisions

- 1. The exhibitor is solely responsible for compliance with all the laws, guidelines, and other regulations being applicable at the place of venue of the event, even if the contents of the Organiser's conditions for participation deviate from such regulations. The exhibitor must inquire about the relevant regulations prevailing at the venue of the event promptly and comprehensively, and thereby obtain the required information. The Organiser will not assume any liability for damages and other losses, which might result from any non-compliance with this obligation.
- The Organiser shall have the right to postpone, shorten, extend or cancel the event, as well as to terminate the event temporarily or definitely, as well as individually or collectively, if such an action is required due to unforeseen events such as force majeure, natural disasters, wars, disturbances, strikes, breakdown or obstruction of traffic and communication. In the event of any postponement, shortening, extension or termination, the exhibitor shall not be entitled to the payment of any resulting damages, which the exhibitor may suffer. The exhibitor shall have the right to rescind the contract, if he loses interest in participating because of such an action and if the exhibitor consequently waives the reservation for the stand space allotted to him. Upon full knowledge of the change, the rescission of the contract must be declared in writing and without undue delay.
- 3. In case of the cancellation of an event, the Organiser shall not be liable for damages and/or other losses, which might be incurred for the exhibitor. Upon request of the Organiser, the exhibitor will be obligated to defray a reasonable share of the expenses resulting from the preparation of the event. The amount of the share to be paid by each exhibitor shall be stipulated by the Organiser after consultation with the business organizations concerned, whereas the maximum shall be 5% of the total costs. By signing the application form the exhibitor acknowledges the Organiser's Conditions of Participation (the General and Special Sections) together with all other regulations relating to the contractual relationship, as legally binding.
- 4. Should these provisions be or become partially legally invalid or void, this shall not effect the validity of the remaining provisions or the contract. In this event, the parties bind each other to replace the invalid provision with a valid provision that comes to the commercial purpose of the invalid provision as close as possible. The same applies to loopholes.
- All agreements, approvals and alterations to the contract must be made in writing. The same shall also apply to any amendment or waiver of this written-form clause itself.

X. Place of Fulfilment / Place of Jurisdiction Provided nothing else has been specified in the Specified in

Provided nothing else has been specified in the Special Conditions of Participation.

 The contract is subject to Singapore law and to the exclusive jurisdiction of the courts in Singapore. However, the Organiser shall be entitled, at his sole option, to initiate the legal proceedings at the place, where the trade fair is held or where the exhibitor is located.



SPECIALCONDITIONSOF PARTICIPATION AT THAIFEX-ANUGASIA 2024



1 The Fair, The Organisers, The Venue, The Dates

The Trade Fair THAIFEX - Anuga Asia 2024 is organised by

Koelnmesse Pte Ltd 152 Beach Road #24-04 Gateway East Singapore 189721

- hereinafter referred to as the Organiser.

The exhibition is being held from Tuesday 28 May to Saturday 01 June 2024, at IMPACT Exhibition & Convention Center, Bangkok, Thailand.

The exhibition is open to exhibitors on Tuesday 28 May to Friday 31 May 2024 from 08:00am to 7:00pm, and on Saturday 01 June from 08:00am to 12:00am. International exhibitors can leave at 06:00pm on Saturday, 01 June 2024.

The exhibition is open to visitors on Tuesday 28 May to Friday 31 May 2024, from 10:00am to 06:00pm, and on Saturday 01 June 2024 from 10:00am to 08.00pm.

The period for setting up and the period for dismantling shall be determined by the Organiser as set out in the Exhibitor Service Manual. The period for dismantling sets thetimeframe in whichtheexhibitor has to leave (cf. II. (16) in the General Conditions of Participation).

2. Eligibility to Take Part

Exhibitors should be manufacturers of goods that are included in the nomenclature of the exhibition ("List of Goods" as stated in the application forms) and if they are produced by the exhibitor at his own manufacturing plant or are offered as parts or accessories thereof. Admission is also open to exhibitors displaying items or offering services which, in accordance with the List of Goods, are in keeping with the overall theme of the event, and which the exhibitor has had manufactured or offered under his own name.

In addition, importers and dealers may participate, if their application for THAIFEX – Anuga Asia is approved by the manufacturer(s) of the respective products and brands and if they are not to be exhibited by the original

The agreement of the manufacturer(s) must be documented upon request. In case of failure of this pre-condition, the Organiser has the right to withdraw the acceptance of the importer and/or dealer.

The Organiser will decide upon the acceptance of firms or products.

3. Participation Costs, Payment Terms and Cancellation Terms

Your participation will entail the following costs: Stand Costs – Exhibition

- In the halls per square metre excluding stand construction, excluding provision of stand partition walls (minimum size 18m2): 465 USD
- The construction of the stand shall be obligated to the exhibitor.
- In the halls per square metre with standard shell scheme construction (minimum size 9m2): 545 USD

The rented space in total must be divisible by three m2 (9, 18, 27, etc.). The stand costs include the rent for the exhibition space for the entire duration of the event including the setting up and dismantling periods, a specific number of exhibitor and work badges, the use of all general technical and service facilities in the fair halls like lighting, ventilation, air conditioning, use of electricity on the stand, general surveillance of the halls and cleaning of the aisles; consulting on organisational matters by Koelnmesse Pte Ltd employees, catalogue entry according to Item 7.

The stand costs do not include the installation and use of compressed air, the installation of water connections and the use of water on the stand.

Fortwo-storey exhibition stands, the actual allotted area in the upper storey following the technical inspection is calculated at 50% of the raw space price per m2 offloor area. For multiple island booths who wish to utilize the connecting aisle space by carpetor construction (arch or banner), it is calculated at 50% of the raw space price: USD 465 per sqm of floor area.

If the Application for Main Exhibitor 1.10 is received by the Organiser, 100% of total participation fee incurred is due upon date of receipt. An invoice of the said amount will be issued and sent toyou. This invoice is to be paid in full beforecommencement of the event according to the terms of payment as indicated on the invoice. The aforementioned payments may be made by cheque or wiretransfer according to the terms of payment as indicated on the said invoices. All bank and administrative charges as well as foreign exchange differences are to be borne by exhibitors.

If an exhibitor fails to pay according to the above mentioned terms and payment schedule, the Organiser reserves the right to release without notice to the exhibitor the stand space reserved for exhibitor.

If an exhibitor cancels its participation **ON OR BEFORE JAN 31, 2024**, the exhibitor shall remain liable to the Organiser for liquidated damages in the amount of **25%** of the total participation fee.

If an exhibitor cancels its participation **FEB 01 - MAR 31, 2024** (both dates inclusive), the exhibitor shall remain liable to the Organiser for liquidated damages in the amount of **75%** of the total participation fee. If the stand space in question cannot be rented to another participant before the commencement of the event, the exhibitor shall be liable to the Organiser for liquidated damages in the remaining amount of **25%** of the total participation fee.

If exhibitor cancels its participation **ON OR AFTER APR 01, 2024** or fails for any reason whatsoever to utilize the stand space allotted to him, the exhibitor shall remain liable to the Organiser for liquidated damages in the amount of **100%** of the total participation fee (including any balance due at the time of cancellation).

Any notice of cancellation to be given hereunder is required to be in writing to Koelnmesse Pte Ltd and shall not be effective until such cancellation notice is received by Koelnmesse Pte Ltd. No cancellation shall relieve the exhibitor of his obligation to pay any sums due to Koelnmesse Pte Ltd prior to the effective date of such cancellation.

If a written request to change (downsize) the assigned exhibit space(s) is received by Koelnmesse Pte Ltd, a downsize and / or re- allocation of the stand space is subject to the absolute discretion of the Organiser. The exhibitor is obligated to pay Koelnmesse Pte Ltd liquidated damages of total participation fee of change (downsize) in the event that the original space cannot be rented to another participant before the commencement of the event.

The stand costs for the shell scheme construction include: (cf. also Applicationfor Main Exhibitor 1.10/2 "Shell Scheme Specification") General setting up and dismantling of the stand, incl. all additional costs consisting of:

- General hall cleaning of the aisle
- Laying carpet over the entire booth area
- Booth partition walls (rear and side walls) as per stand space
- · Fascia board with Company Name
- Booth furniture per booth: as specified in Form 1.10/2 "Shell Scheme Specification"

The stand costs do not include the installation and use of compressed air and water connections on the stand. As far as accommodation of other companies or firms will be permitted on the stand (cf. figure V. (2) in the General Conditions of Participation, whereas co-exhibitors and additional represented companies will be treated as the same), their application will be free-of-charge. This includes the basic listing in our Online Exhibitor List and

Mobile Application according to item 7.

All and any costs caused by the co-exhibitor or services additionally ordered shall be payable separately by the main exhibitor.

4. Fitting and Arrangement of the Stands

a) Please take into account that where necessary hall pillars and other permanent construction features are contained in the rented stand spaces, the participation fee is calculated on the basis of the exact measurements of the stand space allocated.

b) Stand construction will only then commence if the exhibitor orders standard stand construction.

c) Any planned structure exceeding 5 metre must be approved in advance by Koelnmesse Pte Ltd and the hall proprietor in writing. The stand must be constructed to comply with the dimension of the space allocated. Plans for non-standard structures or designs for stands with meeting rooms or where technical calculations are required, as well as plans for technical fittings should be submitted to Koelnmesse Pte Ltd and the hall proprietor in duplicate for perusal not later than 6 weeks prior to the beginning of the event.

In the event of these plans having to be scrutinised by the proprietor of the halls, Koelnmesse Pte Ltd shall assume responsibility for forwarding them as commissioned by and for the account of the exhibitor and shall notify the exhibitor of the outcome. Koelnmesse Pte Ltd will not release the exhibitions space in question for construction work until the results of the inspection have been received.

Any other fitting and arrangement of the stand is left to the exhibitor but should be appropriate for the event in question. The exhibitions company's name must be clearly visible on each stand.

Each Shell Scheme exhibitor will receive a stand design with number of the booth according to the stand confirmation. The stand design has to be clearly visible during all the exhibition time.

Exhibitor Badges and Badges for Stand Construction Personnel

As an exhibitor you will receive:

Size of booth	Quantity of badges
Up to 12 sqm	4 nos.
13 - 24 sqm	8 nos.
25 - 30 sqm	12 nos.
31 - 39 sqm	16 nos.
More than 39 sqm	20 nos.

The badges will be valid from the first day of the setting up period until the last day of the dismantling period.

Used exhibitor badges, i.e. those with the names of stand personnel printed on them, may be exchanged once for new badges free of charge in case the stand personnel will be replaced during the exhibition. The new badges can be obtained at the Exhibitor Service Office.

You will also receive free badges to enable the company personnel to enter the trade fair complex for the purpose of setting up and dismantling the stand (worker badges). These badges are only valid during the setting up period and dismantling period. They do not entitle the holder to enter the complex during the exhibition. You can order these badges with the correct order form in the Exhibitor Service Manual.

Non-company stand designers require a special permit to undertake construction work in the halls.

6 Rules on Selling

In view of the professional nature of the event, the Organiser shall have the right to prohibit the direct sale and open-price-labeling of exhibits or samples on the stands, in particular in case of official order or to intervene in all cases where safety and orderly conduct on the exhibition floor is at peril.

Compensation or claims for reimbursement by the exhibitor are ruled out in the case of the afore-mentioned measures.

7 Online Exhibitor List and Mobile Application

Koelnmesse Pte Ltd provides for its fairs and exhibitions an Online Exhibitor List and Mobile Application, which includes an alphabetical list of firms and advertisements. This makes the Online Exhibitor List and Mobile Application an important and up-to-date source of reference for all interested persons and provides it added value after the fair.

The reproduction of advertisements is offered separately in the Online Exhibitor Portal and are subject to an extra charge. All entries must be submitted to Koelnmesse Pte Ltd or to the company commissioned by Koelnmesse Pte Ltd 8 weeks prior to the first day of the event. The Organiser of the fair reserves the right to commission a third company with the production of the catalogue.

Koelnmesse Pte Ltd does not accept any liability for printing errors, incorrect placing, mistakes and other gaps or faults in printing. The advertiser shall be responsible for the subject matter of advertisements and entries and for any omission or mistake resulting from them.

8 Verbal Agreements

Any verbal agreements, individual permissions and exceptions outside the framework of this contract are not valid until confirmed in writing by the Organiser.

9 Online Exhibitor Portal

After signing the application form and the formal admission of the exhibitor by the Organiser, the exhibitor will receive access to the Online Exhibitor Portal. On the portal, the exhibitor can order the different free-of-charge and chargeable services (such as e.g. additional furniture, additional stand cleaning, extra stand security, etc.) that the Organiser offers.

10 Intellectual Property Rights

Koelnmesse Pte Ltd, as a professional Organiser for international exhibition, respects and expects our Exhibitors to respect the lawful rights of the owners of intellectual property rights. For the purpose of protecting the lawful rights of the owners of intellectual property rights and facilitating the handling of intellectual property infringement complaints at the exhibition held by Koelnmesse Pte Ltd, Koelnmesse has set out the intellectual property protection rules to be complied with at the exhibition in the Exhibitor Service Manual according to the relevant Singapore laws and regulations. Please refer to the Exhibitor Service Manual for details.

11 General Conditions of Participation

We would like to draw your attention to the provisions contained in the General Conditions of Participation for Trade Fairs outside Germany. All legal relationships between you and the Organiser are subject exclusively to the laws of Singapore. The house rules and the regulations set down in the Special Section of the Conditions of Participation form part of the contract.

12 Personal Data Privacy Policy

Your personal data privacy is important to us and the Organiser is highly committed in respecting and managing personal data collected through this application form. Please refer to the Organiser's website at http://www.koelnmesse.com.sg/koelnmesse-personal-data-privacy-policy for the policy details. By signing this application form, the exhibitor acknowledges and agrees to be bound by this policy in respect of how your personal data will be collected, used and (where required) disclosed by the Organiser.

General Data Protection Notice



1 Controller/Contact

The Controller as defined under the data protection laws is

Koelnmesse GmbH Messeplatz 1 50679 Cologne, Germany

Our Data Protection Officer can be contacted as follows: datenschutz-km@koelnmesse.de

For trade fairs outside Germany, our Data Protection Officer can be contacted as follows:

dataprivacy@koelnmesse.de

2 Your rights as data subject

If your personal data are processed, you are a data subject as defined in the GDPR and you have the following rights with respect to the Controller:

Right of objection

You have the right to file an objection at any time against processing of your personal data, carried out on the basis of Art. 6 (1) sentence 1 lit. e) or f) GDPR, for reasons resulting from your particular situation. This also applies to any Profiling based on these provisions.

The Controller will then no longer process your personal data, unless he/she can demonstrate compelling reasons for the processing warranting protection, and these prevail over your interests, rights and liberties, or if the processing is for the purpose of asserting, exercising or defence of legal entitlements.

If your personal data are processed in order to carry out direct advertising, you have a right to file an objection at any time against the processing of your personal data for the purpose of such advertising. This also applies to Profiling insofar as it is connected with such direct advertising.

If you object to processing for the purpose of direct advertising, your personal data will no longer be processed for these purposes.

In connection with the use of services of the information society and notwithstanding Directive 2002/58/EC, you have the possibility of exercising your right of objection via automated procedures that use technical specifications.

You can demand **information** on whether we process personal data concerning you. If such processing is carried out, you can demand further information on this processing, in particular the purposes, categories of personal data, recipients or the categories of recipients, planned storage duration etc.

You have a right to **correction** and/or completion of your data

You can demand the **restriction of the processing** of your personal data under certain circumstances: If the processing of your personal data has been restricted, these data — with the exception of their storage — can only be processed with your consent, or for the assertion, exercise or defence of legal entitlements, or to protect the rights of another natural or legal person, or for reasons of an important public interest on the part of the EU or a member state.

Under certain circumstances, you can demand the **erasure** of the personal data concerning you. If the Controller has made your personal data public and is obliged to erase them, he/she shall, with consideration for the available technology and implementation costs, take appropriate measures, including of a technical nature, to inform Controllers, responsible for the data processing and processing the personal data, that you, as data subject, have demanded that they delete all links to these personal data, or have demanded the deletion of copies or replications of these personal data.

If you have asserted the right of rectification, erasure or restriction of processing with respect to the Controller, the latter is obliged to inform all recipients, to whom your personal data have been disclosed, of this rectification or erasure of the data or of the restriction of processing, unless this proves to be impossible or involves disproportionate expense. You have a right with respect to the Controller to be **informed** of these recipients.

You have a right to **receive** your personal **data**, provided by you, in a structured, commonly-used and machine-readable format. You also have a right to insist that these data be transferred directly to another controller, insofar as this is technically possible. Liberties and rights of other persons must not be impaired as a result.

You have the right to **revoke** your data protection **declaration of consent** at any time. Revocation of the consent shall not affect the legality of the processing, carried out on the basis of the consent, up until the revocation. Within certain limits, you have the right not to be subjected to a decision, based exclusively on automated processing — including Profiling — that is legally effective against you or that significantly impairs you in a similar manner.

3 Right to complain to a supervisory body

Notwithstanding any other administrative-law or judicial remedy, you have a right to complain to a supervisory authority, in particular in the member state of your residence, your place of work or the place of the suspected violation, if you are of the opinion that the processing of your personal data violates the GDPR

The supervisory body with which the complaint has been filed, will inform the complainant of the status and the results of the complaint, including the possibility of a judicial remedy pursuant to Art. 78 GDPR.

4 Information in the event of data collection via third parties

If we collect your personal data via third parties, this can involve the following categories of personal data: name, contact data as well as further information, for example concerning your responsibilities. If we do not receive these contact data directly from you, we receive them from the company for which you work and/or with which we are in contact. This can involve in particular an exhibitor or another cooperation partner with which we exchange services.

The possibility also exists of us receiving your contact data from commercial agents working for us.

5 Purposes and legal basis of the processing

a) If you conclude a contract with us, we process your data for contract initiation, execution and settlement. This concerns the purchase of tickets as well as the contractual relationship as exhibitor, if you are acting as a natural person, for example businessman, in this respect. This also includes the creation of user accounts on the platforms offered by us, unless a separate data protection notice on the handling of your data is provided there. The data processing can also be for the purpose of administering your participation in an event or competition.

The legal basis for the handling of your data is Art. 6 (1) sentence 1 lit. b) GDPR, if this handling concerns the contractual exchange of services with you.

b) We may possibly also process data on you even if you yourself are not a customer, but rather a contact person of a business or cooperation partner.

In this respect, the legal basis for the handling of your data is Art. 6 (1) sentence 1 lit. f) GDPR.

c) We process your data in order to provide you with the accreditation for this event. If you have given your consent during accreditation, your data will be

used to send you press information. To do so, your data will be stored in our database even after the event is over.

The legal basis for the handling of your data is Art. 6 (1) sentence 1 lit. b) GDPR, if this handling concerns the contractual exchange of services with you. Insofar as you have given your consent to the sending of press information, Art. 6 (1) sentence 1 lit. a) GDPR is the legal basis for the handling of your data. You can revoke such consent at any time with effect for the future.

d) We also process data for other purposes that are in our interests, specifically in order to:

- provide you with product information concerning relevant products and services
- carry out measures aimed at improving and developing services and products, so as to be able to approach you individually with customised offers and products.
- carry out market and opinion research, or have this carried out by market and opinion research institutes. This enables us to obtain an overview of the transparency and quality of our products, services and communication, and to align or design these in the interests of our customers.

The legal basis for this handling of your data is Art. 6 (1) sentence 1 lit. f) GDPR, § 7 (3) UWG as well as Art. 6 (1) sentence 1 lit. a) GDPR, provided you have issued consent. You can revoke any such consent at any time with effect for the future.

e) As far as your data are collected exclusively for the purpose of traceability of new infections with the Coronavirus SARS-CoV-2, the legal basis for the handling of your data is § 2a CoronaSchVO NRW.

6 Justified interest

If we use data within the framework of the above weighing-up of interests, our justified interest lies in enabling direct advertising (see Recital 47 GDPR), provided your privacy-law interests do not outweigh our advertising interests in each individual case.

If we use data in the context of contract initiation or fulfilment with a business or cooperation partner, our interest when handling your data lies in enabling and maintaining a dialogue with the respective business or cooperation partner, typically within the framework of a contractual or other relationship. If you act as contact person in this respect — typically in your function as employee of these companies — you typically have no opposing interest if this interaction with us is part of your work duties.

7 Recipients of your data

If and insofar as you have issued us with corresponding consent, we shall forward your data within the limits of this consent.

We shall also forward your data to service providers who are bound by instructions and whose work supports the provision of our services for you, on our behalf and in accordance with our instructions. These can be IT service providers, print service providers, call centres if you call in, and similar service providers. In addition, we pass on your data to third parties if and insofar as this is necessary to fulfil the contract concluded with you and order processing is out of the question.

In individual cases we also forward your data to third parties who use the data on their own responsibility: finance and tax authorities, police and investigation authorities (given the existence of a legal basis), official registration bodies (if forwarding is prescribed by law), insurance companies, banks and lending institutions (payment processing), market partners, commercial agents, auditors, lawyers, accountants or similar third parties.

8 Transfer of data to a third country

The transfer of data to third countries is planned if this is necessary for fulfilment of a contract, or if you issue us with express consent to forward the data to third parties.

If we transfer your data to service providers or group companies outside the European Economic Area (EEA), the transfer will only be made if the third country has been certified by the EU Commission as having an adequate level of data protection (Art. 45 (1) GDPR), or given the existence of other adequate data protection guarantees as defined in Art. 47 GDPR.

9 Duration of the storage of your data

If we have received your data for the processing of the contractual relationship with you as ticket purchaser or as natural person, as exhibitor, or for the purpose of an advertising approach or for the processing of your participation in an event or competition, we shall store your data and shall erase these after the event or when the contractual relationship with you has ended, when all reciprocal claims have been fulfilled and if no other statutory retention obligations or statutory justifying reasons for the storage exist. If you have a user account, your user data will be stored until this user account is deleted.

If we have collected your data solely on the basis of the CoronaSchVO NRW, these data will be stored or deleted in accordance with the periods resulting from this regulation.

If you have given us your consent (e. g. to receive information on products and services or press releases), we will store your data until you revoke your consent.

Retention obligations exist in particular under the German Commercial Code (HGB) and the German Tax Code (AO). If such obligations apply and concern documents with your data, we shall erase your data upon expiry of the statutory retention obligations. As a rule therefore ten years from the end of the year in which the contractual relationship with you has ended.

If we use your data in the context of the contract initiation or fulfilment with a business or cooperation partner, we shall store your data and shall erase them as soon as these are no longer required, for example if our relationship with the business or cooperation partner ends, if you yourself no longer act as contact person or similar.

10 Necessity of providing your data

The provision of the data by you and the collection of the data by us for the processing of the contractual relationship with you as ticket purchaser or as natural person or as exhibitor, is necessary for conclusion of the contract. Without the data we cannot conclude a contract with you or provide invoicable services. This also applies if you wish to create and use a user account or to be accredited as a media representative.

The same applies in cases in which you wish to be approached by us for advertising purposes, or wish to participate in events or competitions.

If we collect your data in the context of contract initiation or fulfilment with a business or cooperation partner, the provision of the data is typically necessary for the contractual relationship with the company for which you work; we would be typically unable to provide services without the data.

11 Automated decisions in individual cases or Profiling measures

No automated decision making or profiling takes place, neither for the creation and execution of the contractual relationship with you, nor for advertising approaches, nor for the processing of your participation in events or competitions.

If you have a user account on one of our platforms and are logged in there, we evaluate your interests on the basis of the actions you have taken in order to send you information on products and services tailored to your interests. An automated decision making process does not take place.

(last amended 15 September 2020)

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China, Shanghai · China, Shanghai Unit 3013, Wheelock Square, No.1717 West Nanjing Road, Shanghai, 200040, P.R.China Tel. +86 21 63906161, Fax +86 21 63906858, iran - iran Fujan Rahbaran Nami (FRN), Motahari Ave., Sanaei Ave., Arya Complex,No. 124, 4th Floor, Unit 21, Tehran 1586636931 IRAN, Tel. +98 (021) 88524240, Tel. +98 (021) 86190674, E-Mail:narineh.azalbar@frn-co.com Agypten' - Egypt German-Arab Chamber of Commerce, 21, Soliman Abaza St., Mohandessin - Giza, P.O. Box 385, 11511 - Ataba - Cairo, Tel. +202 333368183, Fax +202 333368026, F-Mail: fairs@ahk-mena.com F-Mail: infochina@koelnmesse cn Antigua /Barbuda · Antigua and Barbuda Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Costa Rica · Costa Rica Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Ticland - Ireland International Business Media Services Ltd., 4th Floor, 205/207 City Road, London EC1V 1JN, Großbritannien, Tel. +44 1992 510950, Fax +44 1992 510951, Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co net. +37 (1) 219779, E-Mait. C. gual mexocumnesse. Co Albanien - Albania Delegation der Deutschen Wirtschaft in Nordmazedonien, Blvd. VMRO 1, MK-1000 Skopje, Republik Nordmazedonien, Tel. +389 2 322 8824, Fax +389 2 3296790, Curação · Curação

Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá Iet. 44 1992 510950, Fax 44 1992 510951, E-Mail: n.fielder@koelnmesse.co.uk Israel · Israel Itex International Exhibitions Services Ltd., 3 Nirim St. (Entrance Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co B) 6706040 Tel-Aviv, Tel. +972 3 6882929, Fax +972 3 6883031, E-Mail: koelnmesse@nordmazedonien.ahk.de Amer. Jungferninseln • *Virgin Islands, U.S.* Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá • Dânemark · Denmark (for Greenland, Iceland, Faroe-Islands) Intermess ApS, Radhusvej 2, 2920 Charlottenlund, Tel. +45 45 50 56 55, Fax +45 45 50 50 27, Iet. +972 3 0002429, Fax +972 3 0003031, E-Mail: itex@itex.co.il Italien - Italy Koelnmesse S.r.l., Viale Sarca 336/F, Edificio 16, 20126 Milano (MI), Italien, Tel. +39 02 8696131, Fax +39 02 89095134, E-Mail: info@koelnmesse.it Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co E-Mail: messe@intermess.dk Andorra - Andorra - SGM Ferias & Servicios S.L., Núñez de Balboa 94 - 1° C, 28006 e-mair: messegmemmess.ok Dominica Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Jamaika · Jamaica Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Dominikanische Republik · *Dominican Republic* Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Tel. +34 91 3598141, Fax +34 91 3500476, Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Koetiniesse 575, 1997 Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Tet. -34 91 3596141, Fdx +34 91 3500476, E-Mail: info@koelnmesse.es Anguilla · Anguilla Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -COUNIDIA TEL. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Ecuador · Ecuador Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Koelnmesse Co., Ltd., 3-5-2 Koiimachi, Chivoda-ku, Tokvo Colombia Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
Argentinien · Argentina
Cámara de Industria y Comercio Argentino-Alemana, Av.
Corrientes 327, piso 23, C 1043 AAD Buenos Aires,
Tel. +54 11 5219-4000, Fax +54 11 5219-4001,
E-Mail: ahkargentina@ahkargentina.com.ar 102-0083 JAPAN, Tel.: +81 3-5357-1280, Fax: +81 3-5357-1281, E-Mail: kmjpn@koelnmesse.jp Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Jordanien · Jordan Tet. 437 (1) 4377, E-Mait. C. guarine Roetimesse. Co El Salvador · El Salvador Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Jordanien - Jordan IFP - International Fairs & Promotions, IFP Group bldg., 801 St. Hazmieh, P.O. Box: 55576 Beirut, Lebanon, Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com Armenien . Armenia Kaimaninseln · Cayman Islands
Koelnmesse SAS, Calle 36 # 25 · 15, Barrio La Soledad, Bogotá · Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Global Fairs LTD., Baghramyan 59, 17th floor, Unit 124/1, Yerevan 'Armenia, Tel.:-374 98277006, E-Mail: n.azalbar@fairs.am Aruba · Aruba Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Estland - Estonia Consultatio Baltica, UAB, Ateities Str. 56, Bendoriai, Lt-14180 Vilnius, r. Litauen, Tel. +370 5 215 7115, E-Mail: info@koelnmesse-baltic.com Finnland • Finland Kambodscha · *Cambodia* Singapur: Koelmesse Pte. Ltd., 152 Beach Road, #24-04 Gateway East, Singapore 189721, Singapur, Tel. +65 (6500) 6701, Fax +65 (6294) 8403, Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
Australien · Australia
Messe Reps. Pty. Ltd., Robert Laing,
Tel. +61 427 353536, E-Mail: robert@messereps.com
Bahamas · Bahamas
Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Edelte Oy, Ms. Päivi Ahvenainen, Sahakyläntie 5, FIN-04770 Sahakylä, Tel. +358 10 6168400, E-Mail: koelnmesse@kolumbus.fi Tet. +03 (0500) 67(1), Fax +03 (0524) 6403, E-Mail: m.kuepper@koelnmesse.com.sg Kanada · Canada Koelnmesse Inc., 8700 West Bryn Mawr Avenue, Suite 640 North, Chicago, Illinois, 60631, Tel. +1 773 326 9920, Fax +1 773 714 0063, Frankreich · France
Chambre Franco-Allemande de Commerce et d'Industrie, 12, rue
Chernoviz, 75782 Paris Cedex 16,
Tel. +33 1 45258211 + 42244711, Télecopie +33 1 45256396, E-Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
Bahrain · Bahrain
IFP - International Fairs & Promotions, IFP Group bldg., 801 St.
Hazmieh, P.O. Box: 55576 Beirut, Lebanon,
Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com
Barbados · Barbados
Koelnmesse SAS, Calle 36 # 25 · 15, Barrio La Soledad, Bogotá Colombia Mail: chugues@francoallemand.com

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Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -F-Mail: info@koelnmessenafta.com Kolumbien · Colombia Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Grenada · Grenada Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Norea · Korea Global FM Corp., 1517, Songpa Tera Tower 2, 201, Songpadae-ro, Songpa-gu, Seoul 05854, Korea, Tel. +82 2 20423030, Fax +82 2 2042339 Colombia Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Belgien · *Belgium* JL FAIRS BVBA, Zilverlingen 1 bus 001, BE-3020 Herent, Tel. +32 16 90 57 80, Fax +32 16 90 57 89, Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Griechenland · Greece Deutsch-Griechische Industrie- und Handelskammer, Dorilaiou Str. E-Mail: info@globalfairs.co.kr Kosovo · Kosovo Delegation der Deutschen Wirtschaft in Nordmazedonien, Blvd. 10-12, 11521 Athen, E-Mail: belux@koelnmesse.be

Belize · Belize

Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -10-12, 11321 Allieli, Tel. +30 210 6419028, Fax +30 210 6445175, E-Mail: koelnmesse@ahk.com.gr Voulgari 50, 54249 Thessaloniki, Tel. +30 231 327733, Fax +30 231 327737, VMRO 1, MK-1000 Skopje, Republik Nordmazedonien, Tel. +389 2 322 8824, Fax +389 2 3296790, E-Mail: koelnmesse@nordmazedonien.ahk.de Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co E-Mail: koelnmesse@ahk.com.gr Großbritannien · Great Britain **Kroatien · Croatia**Deutsch-Kroatische Industrie- und Handelskammer, Strojarska Rermuda · Bermuda Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá · International Business Media Services, 42 Christchurch Road, Ringwood BH24 1DN, United Kingdom, Tel. +44 1425 48 68 30, Fax +44 1425 48 68 31, cesta 22/11, HR-10000 Zagreb, Tel. +385 1 6311 613, Fax +385 1 6311 630 E-Mail: boris.maric@ahk.hr Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Bolivien · *Bolivia* Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -E-Mail: info@koelnmesse.co.uk Kuba · Cuba Guadeloupe · *Guadeloupe* Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá · Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá - Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Kuwait · Kuwait IFP - International Fairs & Promotions, IFP Group bldg., 801 St. Hazmieh, P.O. Box: 55576 Beirut, Lebanon, Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Bonaire - *Bonaire*Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Guatemala · Guatemala Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
Bosnien-Herzegovina · Bosnia-Herzegovina
Delegation der Deutschen Wirtschaft in Bosnien und Herzegowina
Fra Andela Zvizdovića 1 / 183, Bil - 71000 Sarajevo,
Tel. +387 33 295 911 Fax +387 33 29 59 20, Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Laos · Laos Guyana - *Guyana*Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Edus 24-04 Gateway East, Singapur: Koelnmesse Pte. Ltd., 152 Beach Road, #24-04 Gateway East, Singapore 189721, Singapur, Tel. +65 (6500) 6701, Fax +65 (6294) 8403, Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co E-Mail: m.kuepper@koelnmesse.com.se Iel. +387 33 295 911 Fax +387 33 29 59 20, E-Mail: mirza.karahodza@ahk.ba Brasilien · Brasil Koelnmesse Organização de Feiras Ltda., Av. Francisco Matarazzo, 1752, cj 1.704, CEP 05001-200 - São Paulo/SP, Tel. +55 (11) 3874-0030, E-Mail: b. piatetzky@koelnmesse.com.br Brit. Jungferninseln · Virgin Islands, British Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Colombia Haiti - Haiti Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Lettland · Latvia Consultatio Baltica, UAB, Ateities Str. 56, Bendoriai, Lt-14180 Colombia Vilnius, r. Litauen, Tel. +370 5 215 7115, E-Mail: info@koelnmesse-baltic.com Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Iet. +370 5 215 7115, E-Mait: InTO@Koekinmesse-Daltic.com Libanon · Lebanon IFP - International Fairs & Promotions, IFP Group bldg., 801 St. Hazmieh, P.O. Box: 55576 Beirut, Lebanon, Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com Liechtenstein · Liechtenstein Handelskammer Deutschland-Schweiz, Tödistrasse 60, 8002 Honduras · Honduras Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Hongkong - Hong Kong (SAR)
Koelnmesse Ltd., Unit 1112, Exchange Tower, 33 Wang Chiu Road,
Kowloon Bay, Kowloon, Hong Kong, Hong Kong (SAR),
Tel. +852 2511 8118, E-Mail: info@koelnmesse.com.hk Bulgarien · Bulgaria OnFair Partners Ltd., Jana Str. 4, At.8, 1756 Sofia, Bulgaria Tel. · 359 87 7977 393, E-Mail: ilia.todorov@koelnmesse.bg Zürich, Tel. +41 44 2836111, Fax +41 44 2836121, E-Mail: info@koelnmesse.ch Litauen · Lithuania Consultatio Baltica, UAB, Ateities Str. 56, Bendoriai, Lt-14180 Chile · Chile Indien · India AHK Business Center S.A., Av. El Bosque Norte 0440, Of. 601, Las Condes, Santiago de Chile, Chile, Tel. +56 2 2203 5320 44 Fax +56 2 2035325, (for Bangladesh, Buthan, Myanmar, Nepal, Sri Lanka) Koelnmesse YA Tradefair Pvt. Ltd., 203, Inizio, Cardinal Gracious Road, Opp. P&G Plaza, Chakala, Andheri (East), Mumbai - 400099 Vilnius, r. Litauen, Tel. +370 5 215 7115, E-Mail: info@koelnmesse-baltic.com E-Mail: cworbes@camchal.cl China, Guangzhou · China, Guangzhou Koelnmesse Guangzhou Representative Office, Room 3311, Metro Plaza, 183 Tianhe Road (North), Tianhe District, Guangzhou Maharashtra, India, Tel.:+91-22-6204 4800, E-Mail: sales@koelnmesse-india.com Indonesien · Indonesia Perkumpulan Ekonomi Indonesia-Jerman, EKONID, Jl. H A Salim Luxemburg · Luxembourg koelnmesse Belgium/Luxembourg, Zilverlingen 1 bus 1, BE-3020 Herent, Tel. +32 16 90 57 80, Fax +32 16 90 57 89, E-Mail: belux@koelnmesse.be Macau · Macao 115, Jakarta 10310, Indonesia, Tel. +62 21 3155644, Fax +62 21 3155276, E-Mail: prieta.perthantri@ekonid.or.id Tel. +86 20 87552467. Fax +86 20 87552970. Iel. +86 20 8/55246/, Fax +86 20 8/5529/0, E-Mail: infochina@koelnmesse.cn China, Peking · China, Beijing Koelnmesse Co. Ltd., Unit 2101, Landmark Tower II, No. 8 Dong San Huan North Road, Beijing 100004, Tel. +86 10 65907766/6590/7878, Fax +86 10 65906139, E-Mail: infochina@koelnmesse.cn Koelnmesse Pte. Ltd., 152 Beach Road, #24-04 Gateway East, Irak · Iraq IFP - International Fairs & Promotions, IFP Group bldg., 801 St. Singapore 189721, Tel. +65 65006700, Fax +65 62948403, E-Mail: info@koelnmesse.com.sg Hazmieh, P.O. Box: 55576 Beirut, Lebanon, Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com

Koelnmesse Tochtergesellschaften, Repräsentanzen und Auslandsvertretungen Koelnmesse subsidiaries, representatives and foreign representations

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Tunesien · Tunisia

Chambre Tuniso-Allemande de l'Industrie et du Commerce Tel. +52 55 15005900, Fax +52 55 15005910,
E-Mail: gabriela.gonzalez@deinternational.com.mx
Moldawien · Moldova
Intermesse Concept SRL, Str. Ion Baiesu nr. 6, 077135 Mogosoaia,
Ilfov, Rumänien (RO),
Tel. +40 722 238214, Fax +40 31 4094176,
E-Mail: info@koelnmesse.ro
Montenegro · Montenegro
Deutsch-Serbische Wirtschaftskammer (AHK Serbien), Toplicin
venac 19-21, 11000 Belgrad, Serbien,
Tel. +381 11 2028010, Fax +381 11 3034780,
E-Mail: koelnmesse@ahk.rs
Montserrat · Montserrat
Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá Colombia DEinternational, Immeuble le Dome, Rue du Lac Leman, 1053 Les Russland · Russia DEinternational, Immeuble le Dome, Rue du Lac Leman, 105 Berges du Lac,
Tel. +216 71 965280, Fax +216 71 964553,
E-Mail: j.afrit@ahktunis.org
Türkei • *Turkey*Tezulaş Fuar Dan. Hizm. Ltd. Şti. Bağdat Cad. 181/6, 34730
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Tel. +90 216 3856633, Fax +90 216 3857400,
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Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
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Hazmieh, P.O. Box: 55576 Beirut, Lebanon,
Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com
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Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
Niederlande · Netherlands
RS Vision Expo BV, Excl. Vertegenwoordiging van Koelnmesse in
Nederland Panoven 13, 3401 RA IJSSELSTEIN,
Tel. + 31 (0) 30 - 3036450 Fax +31 (0) 30 - 3036456,
E-Mail: info@koelnmesse.nl iet. +30 i 2400010, Fax +30 i 2400010, E-Mail: office@koelnmesse-monart.hu **Uruguay · Uruguay** Cámara de Comercio Uruguayo-Alemana, Plaza Independencia 831 p.2, 11100 Montevideo, Tel. +598 2901 1803, Fax +598 2908 5666, E-Mail:ferias@ahkurug.com.uy Deutsch-Norwegische Handelskammer Service AS, Drammensveien 111B, 0273 Oslo, Postboks 603 Skoyen, 0213 Oslo, Tel. +47 22 128213, Fax +47 22 128222, E-Mail: wiese-hansen@handelskammer.no Oman · Oman Venezuela · Venezuela Koelimesse Pte. Ltd., 152 beach Road, #24-04 Gateway East, Singapore 189721,
Tel. +65 65006700, Fax +65 62948403,
E-Mail: info@koelinmesse.com.sg
Sint Maarten (NL) - Sint Maarten (NL)
Koelimesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá - Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
Vereinigte Arabische Emirate · United Arab Emirates
IFP - International Fairs & Promotions, IFP Group bldg., 801 St.
Hazmieh, P.O. Box: 55576 Beirut, Lebanon,
Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com
Vereinigte Staaten v. Amerika (USA) · United States of America Onian Oman IFP - International Fairs & Promotions, IFP Group bldg., 801 St. Hazmieh, P.O. Box: 55576 Beirut, Lebanon, Tel. +961 5 959111 ext 104, E-Mail: barbara.eltaouil@ifpexpo.com Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co Slowakische Republik · Slovak Republic Ing. Jan Besperát, výhradní zástupce Koelnmesse pro ČR a SR, Sokratova 2043/6, 143 00 Praha 4, Tel. +421 2 61910173, E-Mail: besperat@koelnmesse.cz Slowenien · Slovenija DESLO - AHK poslovne storitve d.o.o., Poljanski nasip 6, 1000 Österreich · Austria Osterrech * Austria Gesell GmbH & Co. KG, Sieveringer Str. 153, 1190 Wien, Tel. +43 1 3205037, Fax +43 1 3206344, E-Mail: office@gesell.com Koelnmesse Inc., 8770 West Bryn Mawr Ave., Suite 1300 Chicago, IL 60631, USA
Tel. +1 773 326 9922, E-Mail: info@koelnmessenafta.com Pakistan : Pakistan Liaison Office for Koelnmesse: Gardee Trust Building, Napier Road, Lahore 54000, Tel. +92 42 37238484, +92 42 37321947, Fax +92 42 37220175, Vietnam · Vietnam Vietnam • Vietnam
The North Ltd., Foreign Trade, Research & Development, IDC
Building, 9 floor, 163 Hai Ba Trung Street, District 3, Ho Chi Minh Ljubljana, Slowenien, Tel. +386 (1) 252 88 57, Fax +386 1 252 88 69, E-Mail:katja.stadler@ahkslo.si +84 28 3822 7655, Fax +84 28 3822 4775, E-Mail: messe@messe-liaison.com Panama · Panama Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Spanien · *Spain* SGM Ferias & Servicios S.L., Núñez de Balboa 94 - 1°C, 28006 Tel. +84 28 3822 7655, Fax +84 28 3822 4775, E-Mail: koelnmesse@export2global.com
Zentralamerika - Central America
Deutsch-Regionale Industrie- und Handelskammer für
Zentralamerika und die Karibik, 6a Avenida 20-25, zona 10, Edificio Plaza Maritima, Oficina 3-3, 01010 Guatemala City, Guatemala C.A.,
Tel. +502 2367 5552, Fax +502 2333 7044, E-Mail: ahkregion@ahkzakk.com, Postanschrift: Section 2969, P.O. Box 02-5339, Miamir, Fl 33102-5339
Zypern - Cyprus Madrid, Tel. +34 91 3598141, Fax +34 91 3500476, Colombia Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co E-Mail: info@koelnmesse.es Tet. +57 (1) 210 9979, E-Mait: C.guarin@koeinmesse.co Paraguay - Paraguay Cámara de Comercio e Industria Paraguayo-Alemana, Avda. Mariscal López 110 esq. República Argentina Edificio Torre de las Américas - Oficina 40 PY 1892 - Asunción, Paraguay Tet. +595 21 615 848, E-Mail: Iwolf@paraguay.ahk.de St. Barthélemy · St. Barthélemy
Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co St. Kitts Nevis · Saint Kitts and Nevis Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Peru · Peru Cámara de Comercio e Industria Peruano-Alemana, Camino Real 348, Torre el Pilar, P. 15, Lima 27-San Isidro, Casilla 27-0069, Lima Zypern · Cyprus
SURICOM CONSULTANTS LTD, 339 Ayiou Andreou str., Andreas TEL. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co St. Lucia · Saint Lucia Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -Chamber, 2nd floor, Off. 204, Cyprus, Tel. +357 25 589418, Fax +357 25 589296, 348, Torre el Pilar, P. 15, Lima 27-San Isidro, Casilla 27-0069, Lin 27-San Isidro,
Tel. +51 1 4418616, Fax +51 1 4426014,
E-Mail: ferias@camara-alemana.org.pe
Philippinen - Philippines
fairs&more Inc., c/o ECCP, 19/F Phil. AXA Life Centre, Sen. Gil
Puyat Avenue cor. Tindalo Street, C.P.O. Box 1302, 1200 Makati
City, M.Mla.,
Tel. +632 8845 1324, Fax: +632 8845 1395, E-Mail: demetra@suricom.com.cy Stand: 20.04.2021 Koeliniesse Sas, Sas, Colombia
Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co
St. Vincent · Saint Vincent and the Grenadines
Koelnmesse SAS, Calle 36 # 25 - 15, Barrio La Soledad, Bogotá -

2041, Tel. +27 11 486 2775, Fax +27 86 683 2907,

E-Mail: florian.gottein@eccp.com

Tel. +57 (1) 210 9979, E-Mail: c.guarin@koelnmesse.co

Stidafrika - South Africa
Southern African-German Chamber of Commerce and Industry, No.
47, Oxford Road, Forest Town 2193, P.O. Box 87078, Houghton